

Access Statement for Mostyn Hall

Introduction:

Mostyn Hall was opened to the general public for the first time in its history in 2014, to allow access to view the fine collection of mainly family portraits and other pictures and furniture.

Pre-Arrival:

- Information on our Company website (www.mostynestates.co.uk);
- Mostyn Estates Ltd does have fax and email available as points of communication, please see the foot of this statement for contact details;
- The Hall is just located off the local No. 12 bus route near Rhewl-Mostyn, which runs every hour and we are 8 miles from either Flint or Prestatyn Railway Stations.

Arrival and Car Parking facilities:

- There is a car park, located just in front of Mostyn Hall, which is clearly signposted. All vehicles are to be parked in this designated area;
- Coaches (by appointment only) are to be parked in the farmyard area, just below the main drive;
- Toilet facilities are available within Mostyn Hall;
- Mostyn Hall is clearly signposted from the main driveway;
- Wheel chairs are capable of passing over the surfaces with caution;
- The public are advised to be cautious of farm and other vehicles in and around the vicinity;
- Disabled parking is available on the forecourt of Mostyn Hall (signposted)

Main Entrance and Reception:

- Access to the building is via 19th century door, which does have a shallow threshold leading onto stone slabs, which can be uneven in places;
- The doorway is 145cm wide;
- A volunteer will be on hand at this location to assist visitors if required;
- A charge of £5.00 per person is payable on entry, and should be made to the volunteer(s) welcoming visitors, there is no charge for children under the age of 16. We are only able to accept cash, as we do not have the facility to process card payments;
- The tour will commence at the main entrance (Great Hall) and you will be met by your tour guide;
- Please be aware of possible trip hazards throughout the tour;
- There is no portable hearing loop in the building;

Public Areas – General (Internal):

- Flooring throughout the main entrance (Great Hall) is sandstone slabs, some are uneven;
- Please be aware of possible trip hazards throughout the tour;
- Flooring in many of the rooms on the tour are timber floor boards, but carpet and rugs are in situ which avoids uneven areas throughout the route of the tour;
- Roped off areas are to be found along the route of the tour and are strictly private. Visitors are asked not to stray into these areas;
- Lighting is mainly natural, but where there are hazards, the lights will be switched on;
- A limited number of seats are available at the main entrance, but no seating is available along the course of the tour;
- Access is available for wheel chair users at ground floor level only;

Public Areas – WC:

- These are available within Mostyn Hall and are clearly signposted;

Outdoor Facilities:

- A small area of the garden is available including the rose garden but not beyond the roped off area;

Additional Information:

- Guide dogs are welcome. We provide a water bowl at the main entrance;
- We operate a no smoking policy;
- There is no background music or tannoy system;
- First Aiders are available on site;
- There is a strict no photography policy within the hall;
- Children are welcome but must be supervised at all times;

Contact Information:

- Telephone: Head Office 01492 876977
- Fax: Head Office 01492 875493
- Email: Head Office mail@mostynestates.co.uk
- Website: www.mostynestates.co.uk
- Address: Mostyn Hall
Mostyn, Nr Holywell
Flintshire
CH8 9HN

- Sat Nav: CH8 9QH
- Opening hours: 10am to 4pm on the days advertised
(last entry time is 3.15pm)

If there is any further information required, please either ring or email the contact details above.